

# Product Datasheet

## PLANVIEW OPENSUITE FOR CMDBF

### Seamlessly Integrate Heterogeneous CMDBs with Planview Enterprise

IT departments have data about their information systems in disparate – and often multi-vendor – CMDBs. Through automatic discovery of information about Configuration Items (CIs) and updating changes in real time, Configuration Management Databases (CMDBs) allow IT organizations to use the most current information to better align their services to meet business requirements. CMDBs are derived from ITIL® (Information Technology Infrastructure Library), which is globally recognized as the most widely-accepted approach to IT Service Management (ITSM).

The CMDB ensures consistent operations within incident management, problem management, change management, configuration management, asset management, and service impact management. The CMDB is a strategic initiative in almost every IT operations organization and is the backbone and nerve center of the ITIL and Business Service Management (BSM) approaches for managing IT services from a business perspective.

The reality is that most organizations do not have just one CMDB from just one vendor. The various CMDBs need to talk with each other; this interoperability is called federation. The CMDB Federation Workgroup has drafted an open CMDBf specification that is “...intended to enable organizations to federate and access information from complex, multi-vendor IT infrastructures.”

Planview is the first Portfolio Management vendor to provide support for the emerging CMDBf standard. With Planview OpenSuite for CMDBf, you can seamlessly integrate Planview Enterprise – the market-leading system of record for work and resource management – with a federated CMDB – the system of record for the IT infrastructure – and achieve industry-standard CMDB interoperability.

Planview OpenSuite for CMDBf solves the problem of keeping the Service Portfolio up-to-date with the current services topology and infrastructure environment data. This is shown in Figure 1. The various CMDBs hold information about the Current State of services, CIs, and infrastructure; the federated CMDB sends this information to Planview Enterprise. Planview Enterprise determines strategies, manages work and resources, and creates projects with associated schedule and resource information. The federated CMDB pulls in updated IT infrastructure information from Planview and a new Current State is created.

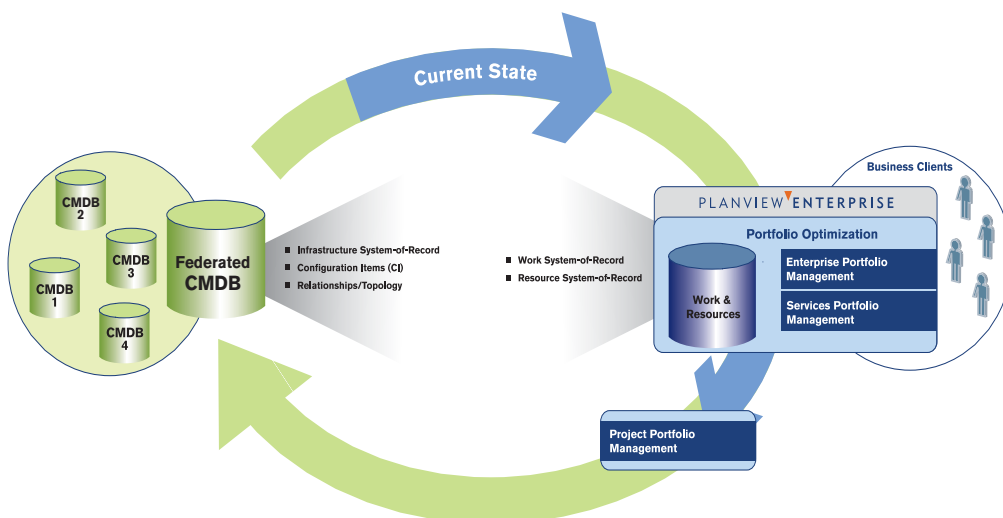


Figure 1. Exchange of Information between a Federated CMDB and Planview Enterprise

### Planview OpenSuite

As the independent leader in portfolio management, Planview® is uniquely positioned to make integrated IT management a reality based on the way you do business today. Planview OpenSuite products extend the benefits of Planview Enterprise® across the enterprise with out-of-the-box integrations to and interoperability with critical Business Service Management (BSM), Application Lifecycle Management (ALM), corporate systems, and productivity solutions. Learn more at [www.planview.com/opensuite](http://www.planview.com/opensuite).

### Use Planview OpenSuite for CMDBf to:

- Benefit from the first portfolio management integration to the emerging open CMDBf standard
- Integrate portfolio management systems to autonomous, heterogeneous, and distributed federated databases – CMDBs and Management Data Repositories (MDRs)
- Bring together Portfolio Management and Business Service Management
- Enable the ITIL-driven trend toward Service Portfolio Management
- Reduce the cost of ITIL implementation

## Enabling the ITIL-Driven Trend Toward Services Portfolio Management

An addition to ITIL V3 is Service Portfolio Management, a process for managing the service portfolio and viewing services in terms of the business value they provide. Planview Service Portfolio Management (SPM) enables you to assess the Total Cost of Ownership (TCO) of services, assets, and applications and make decisions on what services to outsource, retire, enhance, and invest in. Having clear insight into the business value, technical value, and costs of services facilitates improved decision making and contributes to optimization of the service portfolio.

The service topology in SPM is populated from the federated CMDB, which brings in the most current Configuration Items (CIs) based on a specific class such as a server or web application, relationships between CIs and components, and key attributes to help calculate business and technical value.

Planview OpenSuite for CMDBf provides the most current infrastructure data to Planview SPM so that it can help IT managers create an optimal portfolio of services. The service portfolio becomes part of the overall business strategic planning process in Planview EPM. Planview Project Portfolio Management (PPM) takes the strategic plan and operationalizes it into projects.

## Integrate Heterogeneous Systems of Record to Enable TCO of Services

Planview is the market leader in embracing the CMDBf open standard and demonstrates a continuing commitment to delivering solutions that work in the heterogeneous reality of IT environments. Planview OpenSuite for CMDBf brings together Planview Enterprise, the leading independent portfolio management solution and system of record for work and resource management, with the emerging standard for composite systems of record for the infrastructure—CMDBf.

## Optimize Your Services Portfolio

With Planview OpenSuite for CMDBf, you can keep your service portfolio up-to-date with the current infrastructure environment, seamlessly initiate projects to produce the desired changes to the current environment, and truly deliver against the ITIL guidelines for IT Service Management. Learn more about Planview OpenSuite for CMDBf and Planview Enterprise by visiting [www.planview.com](http://www.planview.com).



For 20 years, Planview has been advancing the discipline of portfolio management, helping our customers change the way they manage people and money to make better business decisions. With a singular focus on portfolio management, Planview is the only company that combines customer-driven software, unmatched domain expertise, and proven best practices to solve each customer's unique business problems.

Planview Enterprise®, a market-leading portfolio management application suite, with Planview PRISMS®, the knowledge base for accelerating organizational change, delivers measurable business results for IT management, product development organizations and throughout the enterprise. As an independent, trusted partner, Planview is committed to interoperability with key management systems through the Planview OpenSuite integration product line. Industry leaders such as Citi, BP, and EDF, rely on Planview to drive revenue, mitigate risk, cut costs, create efficiencies, and ultimately give their businesses a competitive advantage.

Privately held and consistently profitable, Planview is headquartered in Austin, Texas. With offices across North America, Europe, and Asia-Pacific, the company supports customers in virtually every industry around the world. For more information, visit [www.planview.com](http://www.planview.com).

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