

# Product Datasheet

## PLANVIEW OPENSUITE

### Out-of-the-Box Interoperability between Planview Enterprise and the Systems You Rely on Every Day

The benefits of integrating portfolio management with the IT and business systems you use daily are clear: you get a one-stop-shop for increasing transparency into the status of projects, programs, and products, collaborating and communicating about projects, and relating the value of services and work back to corporate financials and planning.

But getting portfolio management to speak the language of corporate systems is often easier said than done in the reality of heterogeneous environments where replacing familiar tools is not practical or desired, and where homegrown integrations don't scale with new versions of critical systems.

The solution? Planview® OpenSuite™, a family of offerings that provides out-of-the-box interoperability between the portfolio management benefits of Planview Enterprise® with the PLM, ERP, IT, and business systems you rely on every day. Planview OpenSuite enables the vision of integrated management while being grounded in your reality of a heterogeneous IT environment.

Now, you can easily share data between disparate systems to make the most informed decisions, while enabling those systems to do what they do best: automate processes, eliminate manual and duplicate data entry effort, support audit trail requirement, and more—without dedicating scarce technical resources to the often arduous task of integration.

Planview OpenSuite provides interoperability with leading offerings including Siemens® Teamcenter® PLM, BMC® Software Business Service Management solutions, Atlassian JIRA®, the IBM® Rational® ClearQuest® Application Lifecycle Management environment, ERP systems like SAP® and Oracle®, and Microsoft® files and applications.

### Planview OpenSuite

Planview® OpenSuite™ delivers out-of-the-box interoperability between the portfolio management benefits of Planview Enterprise® and the technology solutions you rely on every day. Now, you can easily share data in disparate systems to make the most informed decisions, while enabling those systems to do what they do best – manage IT service delivery, control the product development lifecycle, ease collaboration and productivity, and more – without dedicating scarce technical resources to the often arduous task of integration.

Learn more at [www.planview.com/OpenSuite](http://www.planview.com/OpenSuite).

### Use Planview OpenSuite to:

- Easily integrate Planview portfolio management with your PLM, ERP, IT, and business management systems
- Leverage existing investments while improving productivity
- Increase transparency into project status
- Improve collaboration on projects, products, and programs
- Relate deliverables back to corporate financials and plans



**OpenSuite Value-Added Solutions**  
Pre-built integrations tie Portfolio Management with key application ecosystems.

<b>Business Service Management</b> Change Management Incident Management Services Management 	<b>Application Lifecycle Management</b> Change Management Issue Management Quality and Testing  	<b>Product Lifecycle Management</b> Requirements Management Time to Market 	<b>Enterprise Resource Planning</b> Human Resources Resource Time Reporting Project Costs  
--	---	---	--

**OpenSuite Interoperability Platform**

- Out-of-the-box connectivity with 200+ enterprise applications
- Robust integration for in-house applications
- Comprehensive, flexible integration platform (ETL)
- Embedded within Planview Enterprise








*Planview OpenSuite integrates portfolio management with critical business and IT systems*

## The Need for Integration

“Contemporary pressures are leading to an increased investment in data integration in all industries and geographic regions. Business drivers, such as the **imperative for speed to market** and agility to change business processes and models, are forcing organizations to manage their data assets differently. **Simplification of processes** and the IT infrastructure are necessary to achieve transparency, and **transparency requires a consistent and complete view** of the data, which represents the performance and operation of the business.”

Gartner, Magic Quadrant for Data Integration Tools

## Planview OpenSuite provides interoperability three ways:

### 1. The Planview OpenSuite Interoperability Platform

Embedded in Planview Enterprise, the Planview OpenSuite Interoperability Platform delivers out-of-the-box connectivity to 200+ enterprise applications, and enables custom integrations into homegrown systems. This reduces integrations to a mapping exercise that can be performed by a business analyst rather than by key technical resources. The interoperability platform includes connectors for:

- **Applications** – Siebel CRM; Salesforce; Microsoft Great Plains and Dynamics; Peachtree; Sage
- **Databases** – Oracle; IBM DB2; Informix; MySQL; SQL Server, Access; Sybase ASE; Teradata
- **Files** – ASCII and Mac ASCII; Excel and Word; WordPerfect; Visual dBase; FoxPro; IBM Lotus; dBase
- **Technology** – Email; FTP; HTTP/S; HTML; Oracle AQ, BPEL; SGML; SOAP; XML
- **Legacy** – COBOL; Binary; C-tree; QSAM; Tape Drive Sequential
- **Retail** – EDI; EDIFACT; TRADACOM
- **Healthcare and Insurance** – HL7; UB92-NSF; HCFA 1500-NSF, ACORD
- And many more

These integration adapters help you relate work, projects, and deliverables back to corporate planning, financials, and resource planning strategy, enabling you to offer greater transparency into spend while improving the enterprise's ability to plan for and manage human capital, operations, and corporate services.

### 2. Portfolio-Driven Solutions

Planview OpenSuite offers off-the-shelf integrations between Planview Enterprise and leading enterprise systems, to help you get the maximum value from all your technology investments.

#### Business Service Management

Planview has the most comprehensive set of validated integrations available for BMC Remedy users:

##### ***Planview OpenSuite for BMC Remedy Change Management***

Ensure that change requests are captured and aligned with the overall strategy, optimized based on resource availability, and financially tracked to understand total cost of ownership.

##### ***Planview OpenSuite for BMC Remedy Service Desk***

Get an efficient approach to handling service desk tickets. This validated integration to the BMC solution routes your service desk tickets automatically into Planview Enterprise for a true end-to-end approach to IT service management.

##### ***Planview OpenSuite for BMC Atrium CMDB***

Optimize your services portfolio and better manage services. The Configuration Management Database (CMDB) stores information about all the significant components of an IT environment.



#### Application Lifecycle Management

##### ***Planview OpenSuite for IBM Rational ClearQuest***

Planview provides the only off-the-shelf portfolio management integration into the market-leading IBM Rational ClearQuest solution. This offering integrates approved projects from Planview Enterprise – Enterprise Portfolio Management with project-level tasks, bugs, and issues in IBM Rational ClearQuest to create the unified view into development work IT leaders need to better balance maintenance and innovation work.



##### ***Planview Enterprise for JIRA***

Integrate Planview Enterprise with Atlassian JIRA to empower product managers and developers to work more efficiently, using the applications that work best for their respective roles while communicating effectively to ensure maximum productivity and effective delivery of products and services.



## Product Lifecycle Management



### *Planview OpenSuite for Siemens Teamcenter PLM*

Planview OpenSuite for Siemens Teamcenter PLM provides portfolio analysis in Planview Enterprise on schedules that reside in Teamcenter. Resources are synchronized between Teamcenter and Planview Enterprise; this allows teams visibility into product requirements at all points in the development process. It also facilitates capacity management, forecasting, better decision making, and optimization of the product portfolio.

## Enterprise Resource Planning

ERP provides critical business insight into areas such as Finance, human capital management, operations, corporate services, and processes, while reducing costs and improving productivity.

### *Planview OpenSuite for SAP and Planview OpenSuite for Oracle*

Import SAP and Oracle HR data into Planview Enterprise, eliminating the need to re-enter that personnel information. Share cost calculations from SAP and Oracle with Planview Enterprise, making it easy for project managers to keep projects on budget.



## 3. Standard Data Integrations

### Custom Integrations into Your Key Applications

Use our collection of Web services and APIs to create custom integrations and perform data loads and specialized actions to move data in and out of Planview Enterprise and other systems, be they off-the-shelf or custom-developed. Make critical information more available, accessible, and relevant than ever for stakeholders across the enterprise!

### Get the benefits of Planview OpenSuite!

Get and share the information that will drive smart decisions and effective planning across your department and the enterprise.

Learn more today at [www.planview.com/opensuite](http://www.planview.com/opensuite).



For 20 years, Planview has been advancing the discipline of portfolio management, helping our customers change the way they manage people and money to make better business decisions. With a singular focus on portfolio management, Planview is the only company that combines customer-driven software, unmatched domain expertise, and proven best practices to solve each customer's unique business problems. For more information, visit [www.planview.com](http://www.planview.com).

# PLANVIEW OPENSUITE OVERVIEW

FUNCTION	DESCRIPTION	BENEFIT
PLANVIEW OPENSUITE INTEROPERABILITY PLATFORM	Out-of-the-box connectivity between PPM and 200+ enterprise applications and rapid integrations into in-house systems	Accelerate integrations; cut risk, cost, and complexity from integrations; and reduce integrations to a mapping exercise
INTEGRATION	ADVANTAGE	
CORPORATE PLANNING	Provides a Financial Repository, which is used to extract data from the Planview Enterprise central repository to populate it into invoicing, General Ledger, Human Resource, and asset tracking systems	
IN-HOUSE DEVELOPED SYSTEMS	Enables easy integration of the benefits of portfolio management with homegrown applications	

FUNCTION	DESCRIPTION	BENEFIT
BUSINESS SERVICE MANAGEMENT	Provides a comprehensive set of integrations to tools from BMC	Align IT work to business strategy; optimize use of resources; understand, track, and reduce IT costs; and support ITIL compatibility
INTEGRATION	ADVANTAGE	
BMC REMEDY CHANGE MANAGEMENT INTEGRATION	Allows change requests to be entered from BMC Remedy Change Management and flow to Planview Enterprise and vice versa, ensuring that the requests align with your overall strategy, increase efficiency, and better allocate resources	
BMC REMEDY SERVICE DESK MANAGEMENT INTEGRATION	Routes BMC Remedy Service Desk tickets easily into Planview Enterprise to reduce service desk workload, increase staff productivity, and deliver reliable, long-term solutions designed to keep your business running smoothly	
BMC ATRIUM CMBD INTEGRATION	Keeps service portfolios up-to-date with the infrastructure environment and initiates projects to produce the desired changes to the environment	

FUNCTION	DESCRIPTION	BENEFIT
APPLICATION LIFECYCLE MANAGEMENT	Helps application developers balance innovation and maintenance through the integration of Planview Enterprise with ALM tools	Better manage application development, communicate the use of resources; and make more informed decisions
INTEGRATION	ADVANTAGE	
IBM RATIONAL CLEARQUEST INTEGRATION	Transmits easily configurable data types such as projects, tasks, assignments, and schedule information from Planview Enterprise into IBM Rational ClearQuest for integrated demand and resource management	
ATLASSIAN JIRA INTEGRATION	Bidirectional data transmission provides managers a top-line view of project status in Planview Enterprise and lets developers to report status in JIRA	

FUNCTION	DESCRIPTION	BENEFIT
PRODUCT LIFECYCLE MANAGEMENT	Delivers integration between Planview Enterprise and Siemens PLM Software's Teamcenter	Optimize the product portfolio; link execution with strategic decisions; and plan capacity and optimally manage resources
INTEGRATION	ADVANTAGE	
TEAMCENTER INTEGRATION	Allows Teamcenter schedules to be loaded as projects in Planview Enterprise, for portfolio analysis and one-click integration between the systems	

FUNCTION	DESCRIPTION	BENEFIT
ENTERPRISE RESOURCE PLANNING	Integrates Planview Enterprise with leading ERP systems	Improve insight into project aspects affecting Finance and human capital management
INTEGRATION	ADVANTAGE	
SAP AND ORACLE INTEGRATIONS	Bidirectional data transmission eliminates the need to re-enter information and keeps financial calculations aligned.	