

Solution Brief

PLANVIEW PRISMS BEST PRACTICES AND PROCESS MAPS

An Adaptive Environment of Guidance and Automation for Improved Business Processes

Planview PRISMS® provides guidance on how to achieve operational excellence through a vast library of best practices, backed by thousands of process and procedural steps documented through online and on-site services, guides, and software.

PRISMS offers an array of business management techniques, honed from 20 years of experience with hundreds of Planview customers across many different industries, that are specifically designed to address the challenges faced by knowledge worker environments. The PRISMS body of knowledge is continually enhanced with new learnings and topic areas, ensuring that it remains relevant to your growing needs and maturity levels. Tight integration between Planview Enterprise® and PRISMS means that you can get deeper guidance to optimize the best practices and supporting automation capabilities.

Its framework enables you to assess your overall business process maturity, locate process gaps, overlaps, and friction points, visualize how your existing supporting business applications interact, and plan and execute your Planview Enterprise deployment phases. PRISMS Process Maps concentrate on specific process areas to provide increasing levels of detail and are aligned to respective PRISMS Best Practices guides for easy cross reference between processes and supporting practices.

PRISMS Best Practices Library

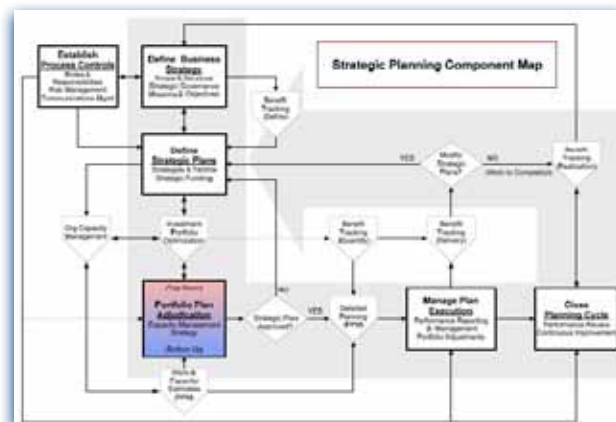
The PRISMS Best Practices Library fills the gap between philosophical approaches and the keystroke-level functional guidance found in user manuals. Included are thousands of predefined and prepopulated process and procedural steps for performing any variety of functions, from the strategic to the project-level.

Users experience a cohesive and consistent approach through the varied Best Practices delivery vehicles, which include a library of published guides, with both role- and responsibility-specific information plus collective guidance that aligns to a unified set of concepts that complements Planview Enterprise functionality.

PRISMS Process Maps

PRISMS Process Maps concentrate on critical process areas, or groupings of business functions, providing templates for such areas as work breakdown structures, example documents, forms, dashboards, and process updates for the right role for each stage of the innovation lifecycle. These process-specific maps provide increasing levels of detail to help assess your business process maturity and to maximize the extensive functionality in Planview Enterprise. They enable you to deliver process maturity improvements and realize benefits quickly.

PRISMS provides high-level Component Maps – such as the adjacent Strategic Planning Map – that define the structure and scope of business functions within each process area. Each Component Map contains four to eight major functional phases (components) such as **Define, Plan, Manage Execution**, etc. Each Component lists the major sub-functions that relate to specific process activities, such as **Define Scope**.



Planview PRISMS Strategic Planning Map

Planview PRISMS

The Planview® PRISMS® product line facilitates the adoption, knowledge, design, continuous process improvement, and rollout of Planview Enterprise. The PRISMS Best Practices Library optimizes business management and performance with an adaptive environment of proven, prepopulated Best Practices. PRISMS Process Maps provide process- and role-specific templates and documents to enable you to deliver process maturity improvements and realize benefits faster. And PRISMS Education is a comprehensive approach with classroom, virtual, and E-Learning options for fast adoption across your organization.

Taken together, the Planview PRISMS offerings help you efficiently and effectively implement your portfolio management solution and achieve rapid ROI on your Planview investment.

Learn more at www.planview.com/PRISMS.

Use Planview PRISMS to:

- Accelerate rollout and ROI of Planview Enterprise
- Speed adoption and effective use of Planview Enterprise
- Integrate disparate portfolio management perspectives, methodologies, and standards
- Quickly find solutions for unique challenges
- Realize continuous business process improvement
- Grow your community and network with colleagues around the globe
- Mature your professional career path

These components and activities are aligned to how the PRISMS Best Practices are structured to provide process and product guidance on how to effectively achieve process performance. When appropriate, Component Maps have associated Process Step Maps that provide working-level detail for the business process.

Planview PRISMS provides templates for such areas as work breakdown structures, example documents, forms, dashboards, and process updates for roles across the organization. These process-specific maps can amplify your own internal process improvement capabilities by offering a significant body of work for process architects to leverage. This body of proven guidance for business process integration can be used to design and document your own procedures and policies and maximize the extensive functionality in Planview Enterprise.

PRISMS Reference Database

Included with Planview PRISMS is a pre-configured reference database that puts Planview PRISMS Best Practices and Process Maps in action, using the full range of Planview Enterprise capabilities. It includes various types of work in different stages of progress, resources and assignments, strategies and investment portfolios, products and applications, and services and assets. These contents are enabled through a rich set of configuration elements, including various attributes with pull-down menus, automated workflows, configured screens, and numerous reporting capabilities.

The PRISMS Reference Database serves as a model operating environment that can be explored and offers an example of how to best configure Planview Enterprise. As you find certain configuration components that closely match your own needs, you can export those into your own development instance of Planview Enterprise. As your implementation advances in levels of maturity, you can deploy additional capabilities from the database.

Benefits of Using PRISMS Best Practices and Process Maps

The unique structure of PRISMS Best Practices and Process Maps delivers not only the concepts, architecture, and design needed to foster process improvement, but also the automation and integration necessary to put those processes into action. Organizations can build process maturity with confidence and efficiency by leveraging the included process lifecycles and automated workflows, configuration examples, templates, dashboards, and other business intelligence components. PRISMS offers a proven roadmap to process excellence unlike any other in today's marketplace. The results are a rapid return on your investment, a high level of adoption, and the flexibility and guidance to easily implement additional processes.

PRISMS Best Practices and Process Maps are available via PlanviewPRISMS.com. The interactive platform allows users to rate best practices and contribute to discussions about them with colleagues, and lets them drill into process maps to view associated content, like training opportunities and articles. This integration of elements delivers a cohesive approach that enables accelerated process maturity and investment ROI.

To learn more, visit www.planview.com/PRISMS today.



For 20 years, Planview has been advancing the discipline of portfolio management, helping our customers change the way they manage people and money to make better business decisions. With a singular focus on portfolio management, Planview is the only company that combines customer-driven software, unmatched domain expertise, and proven best practices to solve each customer's unique business problems. For more information, visit www.planview.com.

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